Avinash Raju Sondi

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#### Associate Engineer II

Summary

Overall 2.5+ yrs. Of IT experience and working as Associate Engineer II for 1.5+ yrs. at Rubicon Red Software India Private Ltd from March 2020 to till date

Worked as Testing Engineer at Hitachi Consulting(Magna Infotech), from April 2019 to Mar 2020

Knowledge

* **Technologies**: Experience in AWS/Oracle cloud, SOA and Mule-soft Integration.
* Good skills in documenting LLD’s the complete flow of Mule-soft Integration.
* **Cloud Services**: AWS Cloud, Oracle Cloud
* **Integration:** SOA Administration and Integration, MuleSoft.
* **Operating Systems**: Linux
* **Version Control Systems: Tortoise git and Git hub desktop**
* **Tools: Jenkins, SOAP UI, Any Point Studio for Mule-soft**
* ****Monitoring:** Nagios, Splunk**
* **Automation Tools:** Jenkins, MYST, Azure Devops
* **Applications: Service Now, Jira, Confluence**
* **Tools:** winscp, mobaxterm.
* **Virtualization:** Amazon Web Services (EC2, ELB, VPC, S3, Cloud Front, IAM, Route 53, Cloud Watch, SNS, Lambda, EBS)
* Setup/Managing VPC, Subnets, blocking suspicious ip/subnet via NACL in AWS.
* **Functional Expertise**: Regression Testing, retesting, reporting defects, take part in internal discussions, defect reporting.
* **Industry Expertise**: Entertainment media, Logistics.

Professional Experience

During my tenure at Rubicon Red, I have been working as below

Associate Engineer Mar 2020 – Till Date

* Azure DevOps pipelines and pull requests creation, promoting the code from Test environment to production.
* AWS Cloud maintenance which involves adding/modifying the security groups, NetworkACL Instance level changes to ensure a safe area for organization.
* Release Management activities like handling and creating Change Requests. Doing minor enhancement changes in config files using GIT, building code and deploying using Azure pipelines or Jenkins and then deploying it through MYST Studio.
* Responsible for monitoring the AWS resources using Cloud Watch and also application resources using Nagios.
* Responsible for daily backup activities for AWS DB.
* Initiating alarms in CloudWatch service for monitoring the server's performance, CPU Utilization, disk usage etc. to take recommended actions for better performance.
* According to the requirements clearing the cache from AWS Cloud Front and maintenance of backup of the cloud instances/servers.
* Configured AWS Multi Factor Authentication in IAM to implement 2 step authentication of user's access using Google Authenticator and AWS Virtual MFA.
* Creating pipelines to deploy applications via Myst.
* Production support for platform level monthly patching.
* Creating the users and adding to the specific group giving permissions to the users using Postman API.
* Taking ownership of incidents reported by client, troubleshooting them and identifying solutions to resolve the issues within agreed SLA’s.
* Talk to clients through a series of actions, either via phone, email or chat, until they’ve solved the reported issue.
* Prioritize and manage several open issues at one time.
* Running basic Sql queries as a part of investigation for application issues.
* Management of DB growth and purging of DB data using Jenkins job.
* Follow up with clients to ensure their systems are fully functional after troubleshooting.
* Supported application level issues on verifying the code for the actual functionality and understanding the issue.
* Solving the platform level issues mainly for web-logic administration.
* Verifying logs and analyzing root cause analysis of Sever failure.
* Documenting technical knowledge in the form of notes and designing internal logical design of the actual program code updating the integration flow in the form of Sequence diagram (using Plant UML) it to Confluence(LLD’s).
* The primary tools and technologies used included Service-now, Jira, Service-desk, Jenkins, SOA 11g and 12c, SOAP UI, MYST, Confluence, Any point studio, Azure DevOps, tortoise Git, Git Hub, Nagios.

Prior Experience

During my tenure at Hitachi Vantara (Magna InfoTech pay roll), I have worked on below project

### **AT&T Communication**

##### Test Engineer, DirecTV Apr 2019 – Feb 2020

* Requirement Understanding.
* Flashing latest builds through Linux into minicom of STB.
* Writing test scenarios.
* Execution Test cases and Test scenarios.
* Running DT commands which are specific to DirecTV features.
* Testing various features such as VOD, PPV.
* Troubleshooting network services such as routers.
* Testing internet connectivity of the application via various connection methods such wired router, wireless Network.
* Performing smoke testing, Integration testing, regression testing, adhoc testing, retesting, sanity testing, stress testing and performance testing.
* Testing the performance of the application by running pika scripts.
* Documented all the system defects.
* Communicating effectively with designers and developers to resolve product related problems.
* Update work status in Daily status meeting and reporting the work done for that day.
* Highlighting the critical defects immediately, to avoid any impact to the delivery.
* **Technologies**: Manual Testing, Linux.
* **Tools Used**: Smart PSS, winscp, Putty.

PERSONAL QUALITIES

* Good analytical skills
* Adaptability and Proactive
* Learning Enthusiast
* Hard Working
* Immensely responsible
* Independent judgment
* Team working

Education and Certifications

* Oracle Cloud Infrastructure Foundations 2020 Certified Associate—April 16, 2020
* B Tech in Computer science and Engineering at Maharaj Vijayaram Gajapathi Raj College of Engineering.

Declaration

* I hereby declare that the above information is true according to my knowledge.

Place: Hyderabad