

Raksha V Kulkarni

MULESOFT INTEGRATION DEVELOPER

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Highly motivated and results-oriented Mulesoft Integration Developer with over two years of experience seeks a challenging role in the computer software/engineering industry. Expertise in designing, developing, and implementing complex integration solutions using the Mulesoft Anypoint Platform, Salesforce, Netsuite, and cloud technologies. Proven ability to analyze business requirements, design APIs, and deliver high-quality solutions within deadlines. Seeking to leverage technical expertise and leadership skills to contribute to the success of a growing organization.

PROFESSIONAL SUMMARY

- Experienced Mulesoft Integration Developer with a proven track record of successfully designing, developing, and implementing complex integration solutions using the Mulesoft Anypoint Platform, Salesforce, Netsuite, and cloud technologies.
- Led the Kask America Project, developing Mulesoft APIs for seamless bidirectional data flow between Salesforce and Netsuite, successfully launching it to production.
- Awarded by clients for on-time deployment, teamwork, and leadership.
- Designed comprehensive RAMLS with traits and resources, utilizing DataWeave for logic and integrating connectors such as object stores, Netsuite, Salesforce, loggers, requests, and secure properties.
- Implemented Mulesoft APIs for multiple projects, including System, Process, and Experience APIs using Led Connectivity practices.
- Demonstrated ability to analyze business requirements, design APIs, and deliver high-quality solutions within deadlines.
- Successfully mentored junior developers, enhancing team productivity and fostering professional growth.

WORK EXPERIENCE

NTT Data Services

Digital Technology Analyst (Bangalore) (April 2024 - Present)

- Lead the Kask America Project, designing and developing Mulesoft APIs to establish seamless bidirectional data flow between Salesforce and Netsuite, resulting in a successful production launch.
- Currently leading requirement gathering efforts for the Motorola Solutions project, focusing on integrating Salesforce and Zendesk to enable bidirectional Zendesk ticket creation.

NTT Data Services

Digital Engineering Associate Engineer (Bangalore) (July 2022 - Present)

- Developed Mulesoft APIs for multiple projects, including system, process, and experience APIs, ensuring seamless data exchange between Salesforce, Netsuite, and other applications.
- Designed and implemented a comprehensive API ecosystem using RAML, defining traits, resources, and leveraging DataWeave for complex integration logic.
- Integrated various connectors, including object stores, Salesforce, Netsuite, loggers, requests, and secure properties, to enable robust and secure data flow within the integration solutions.

Achievements:

- Recognized by clients with awards for delivering projects on time and exceeding performance expectations.
- Received accolades for strong teamwork, leadership qualities, and contributions to successful project outcomes.

Internship-Apisero

Software Intern (Bengaluru) (Sept 2021 - July 2022)

- Completed Mulesoft certified developer training, acquiring foundational knowledge and practical skills in Mulesoft integration development.
- Gained hands-on experience by working on proof-of-concept projects and internal use cases, applying Mulesoft principles to real-world scenarios.
- Performed software application testing prior to release, identifying and reporting issues to ensure product quality.

SKILLS

Technical Skills: Mulesoft, API Development, Salesforce, Netsuite, RAML, DataWeave, Cloud Technologies, SQL, Python, Git

Soft Skills: Communication, Teamwork, Leadership, Problem-solving, Analytical Skills, Mentorship, Time Management, Adaptability, Creativity, Attention to Detail

Core Competencies: Mulesoft Integration, API Design & Development, Cloud Integration, Solution Delivery, Technical Leadership

EDUCATION

Cambridge Institute of Technology, Bengaluru (August 2018 - July 2022)

B.E. in Computer Science

Jnana Sweekar PU College, Bengaluru (May 2016 - April 2018)

12th (PCMC)

Shantiniketan Educational Institutions, Bengaluru (March 2016)

10th (ICSE)

CERTIFICATIONS

- Mulesoft Certified Developer Level-1
- Mulesoft Certified Developer Level-2
- Mulesoft Integration Associate
- Google Project Management: Professional Certificate

ACHIEVEMENTS

- Awarded "Ace Award" twice for good performance (August 2022, January 2023).
- Received "Raving Review Award" from a client (August 2023).
- Achieved "Wall of Fame" reward, an employee recognition program (December 2023).

PROJECTS

Kask America Project

- Designed and developed seven Mulesoft APIs to facilitate seamless bidirectional data flow between Salesforce and Netsuite, ensuring real-time data synchronization.
- Successfully launched the project, which is currently in production, resulting in streamlined business processes and improved operational efficiency for Kask America.

Motorola solutions project

- Currently engaged in integrating Salesforce and Zendesk to streamline customer support processes for Motorola Solutions.
- Designing and developing a bidirectional integration flow to automate Zendesk ticket creation from Salesforce, enabling faster response times and improved customer satisfaction.

HOBBIES

Coding Challenges (e.g., participating in hackathons or online coding platforms), Tech Blogging or Open-Source Contributions, Learning New Technologies (mentioning specific areas of interest), Traveling, Podcasts (related to tech or professional development)

LANGUAGES

English, Kannada, Hindi