

RAKSHA KULKARNI

Digital Technology Analyst | MuleSoft Developer | API Development & Integration Specialist

Highly motivated and skilled Software Developer with nearly 3 years of experience in designing, developing, and deploying innovative software solutions. Adept in analyzing technical challenges, developing clean code, and delivering user-friendly applications. Possesses a strong background in API development and integration, with proficiency in MuleSoft tools and technologies. Experienced in building scalable APIs, utilizing Anypoint Platform, DataWeave, and RAML for data transformation. Seeking to leverage expertise in MuleSoft development to contribute to a dynamic team, drive seamless integrations, and support business growth. Passionate about staying updated with emerging technologies.

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AREAS OF EXPERTISE

MuleSoft Certified Developer

Anypoint Platform Development

API Development & Integration

Data Transformation

Salesforce Integration

SQL Database Integration

Error Handling and Logging

Data Transformation

Cloud Integration

CloudHub Deployment

Automation & Testing

Anypoint Studio Development

CI/CD Pipeline

API-led Connectivity

GROWTH PATH

NTT Data (10/2024 - Present)

Digital Technology Analyst

NTT Data (10/2023 - 10/2024)

Software Engineer

Apisero (Acquired by NTT Data) (07/2022 - 09/2023)

Software Engineer

Apisero (09/2021 - 06/2022)

Intern

WORK EXPERIENCE

Digital Technology Analyst

NTT Data

10/2024 - Present

Responsibilities:

- Designing and developing scalable and efficient APIs using the MuleSoft Anypoint Platform to ensure seamless integration with various systems and applications across the enterprise.
- Collaborating with cross-functional teams to understand business requirements and translate them into technical solutions that improve operational efficiency through the integration of diverse applications.
- Implementing and deploying MuleSoft-based solutions in both Cloudhub and On-premise environments, ensuring high availability, performance, and security standards.
- Utilizing Dataweave to develop complex data transformation logic, optimizing data flow, and ensuring compatibility between different data formats and systems.
- Managing and monitoring API performance through Anypoint Monitoring to detect issues proactively and apply troubleshooting techniques to maintain high uptime and reliability.
- Ensuring compliance with industry standards and best practices by documenting integration processes, API configurations, and security protocols.
- Contributing to the continuous improvement of the API development lifecycle by providing insights on new tools, frameworks, and approaches to enhance integration capabilities.

PROJECTS

Project: 1

- **Overview:** The project involved developing a bidirectional data synchronization system between an SQL Server database and Salesforce, integrating Google Drive with MuleSoft to update Salesforce records, and enhancing error handling and reporting mechanisms for improved transparency and operational efficiency.
- **Responsibilities:**
 - Developed a Process API to integrate Google Drive with MuleSoft, ensuring smooth data transfer and synchronization with Salesforce.
 - Implemented error-handling and logging mechanisms to minimize downtime and ensure data integrity during the synchronization process.
 - Designed and integrated email reporting functionality to notify stakeholders about processed records and errors, improving transparency and system monitoring.
- **Technologies Used:** Google Drive, Google Sheets, Salesforce, SQL Server Database.

PROJECTS

- Project: 2
- **Overview:** The project focused on developing real-time, bidirectional data communication between NetSuite and Salesforce using MuleSoft APIs and the API-led Connectivity approach, integrating multiple systems with robust error handling and automated reporting.
 - **Responsibilities:**
 - Developed and deployed MuleSoft APIs for 7 objects, establishing real-time synchronization between NetSuite and Salesforce using an API-led Connectivity strategy.
 - Utilized CI/CD pipelines with GitHub actions to deploy APIs securely in the production environment, ensuring smooth integration and continuous delivery.
 - Designed RAML specifications for API endpoints and implemented Dataweave logic for data transformation, along with integrated object stores and connectors for error handling and system monitoring.
 - **Technologies Used:** NetSuite, Salesforce, Git/GitHub, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, TLS Configuration.

- Project: 3
- **Overview:** The project involved migrating the ticket creation process from Workato to MuleSoft, integrating Zendesk with Salesforce, and ensuring real-time order updates from a third-party database with enhanced error management.
 - **Responsibilities:**
 - Developed System APIs and Process APIs for seamless integration between Zendesk ticket creation and synchronization with Salesforce.
 - Implemented data transformation logic using Dataweave to update Salesforce with order details from a third-party database platform.
 - Designed an error management system by logging error details into a Salesforce error object, improving troubleshooting and system reliability.
 - **Technologies Used:** Zendesk, Salesforce, Git/GitHub, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, Munits, Custom Logging.

- Project: 4
- **Overview:** The project involved developing an application to convert and sync invoices and purchase orders from a Vault Database to Salesforce for processing, ensuring seamless integration and data synchronization.
 - **Responsibilities:**
 - Developed MuleSoft APIs to process invoices and purchase orders from the database and sync them to Salesforce for further processing.
 - Implemented Dataweave transformations and utilized RAML for defining API endpoints, ensuring smooth data flow between systems.
 - **Technologies Used:** Salesforce Cloud, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, Git/GitHub, Munits, Vault Database.

CERTIFICATES

MuleSoft Certified Developer: Level 01

MuleSoft Certified Integration Associate

MuleSoft Certified Developer: Level 02

Salesforce Certified AI Associate

AWARDS AND RECOGNITIONS

Most Valuable Player of the Month (09/2024)

Recognized for exceptional performance and dedication during the month.

ACE Award

Apisero — Awarded for outstanding performance and contribution to the team.

EDUCATION

B.Tech: Computer Science

Visveswaraiah Technological University, Bangalore

2022

TECHNICAL SKILLS

- ★ Anypoint Platform
- ★ Anypoint Studio
- ★ Dataweave 2.0
- ★ Cloudhub & Cloudhub 2.0
- ★ Git/GitHub
- ★ Salesforce
- ★ SQL
- ★ Tableau

SOFT SKILLS

- Communication
- Problem-Solving
- Analytical Thinking
- Prioritization
- Team Collaboration
- Leadership

LANGUAGES

English

Full Professional Proficiency

Kannada

Full Professional Proficiency

Hindi

Full Professional Proficiency