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## Areas of Exposure

- Mulesoft Anypoint
- Mulesoft Anypoint Platform
- Mulesoft Integration
- Troubleshooting
- Technical Support
- Debugging
- Mulesoft API
- Root Cause Analysis
- Application Development
- Connectors
- Anypoint Studio

## Technical Skills

- Mulesoft Integration
- Salesforce B2C Commerce Cloud

## Education

- **2022:** B.Tech./B.E. (Computer Science Engineering) from Visveswaraiah Technological University, Bangalore with 8.7/10 Grade
- **2018:** XII from [Jnana Sweekar PU College](#) with 95%
- **2016:** X from [Shantiniketan Educational institutions](#) with 89.1%

# RAKSHA KULKARNI

## Mulesoft Developer

Result-oriented professional with rich experience in **Mulesoft Anypoint Platform, API Management, Defect Tracking, Technical Support and Troubleshooting**; targeting assignments in a growth-oriented organization, preferably in **Bengaluru**.

## Profile Summary

- A versatile professional with over **2.6 years** of experience in **Mulesoft Anypoint Platform and its integration; design, develop, and implemented Mule applications for connectivity between various systems, applications and services**
- **Certified as MuleSoft Developer - Level 1 & Level 2(Mule 4)**
- Rich Knowledge of Mulesoft's architecture, components, and features; used Anypoint Studio to develop integration applications, built APIs, configure connectors, and leverage the platform's extensive library of pre-built connectors and transformations
- Experienced in designing and developing RESTful APIs using Mulesoft
- Insightful knowledge of new technologies and their applicability in the practical world to meet the needs of a growing industry; coded, implemented and integrated **complex software programs**
- **Proficient in performing multiple activities** starting from understanding customer requirements, deriving the right solution, solution planning, architectural design, evaluation & solution implementation, migration & transformation and supporting after go-live.
- Skilled in configuring Mulesoft connectors to integrate with various systems and technologies, databases, messaging systems & cloud services
- Resolved issues in Mule applications, error managing, performance optimization, and scalability

## Work Experience

**October 2023 -Present | Digital Technology Analyst | NTT Data, Bangalore**  
**Key Result Areas:**

- Utilizing Mule flows, connectors, transformations within MuleSoft Anypoint Studio
- Implementing API-led connectivity and developing reusable asset.,
- Presenting track record of successfully delivering comprehensive integration solutions.
- Maintaining grasp of enterprise integration patterns and industry best practices.
- Regulating troubleshooting and debugging for smooth work.
- Optimized code performance for improved user experience and system efficiency.

**July 2022 – September 2023| Digital Technology Analyst | Apisero, Bengaluru**  
**Key Result Areas:**

- Implemented Mulesoft APIs for 2 other projects as a developer, including System API, Process API, and Experience API, leveraging Led Connectivity practices.

- Designed comprehensive RAML with traits and resources. Utilized Dataweave for logic and integrated various connectors like object store, Netsuite, Salesforce, loggers, request, and secure properties.
- Enhanced software functionality by identifying and resolving complex technical issues.
- Developed APIs were deployed with security policies using CI/CD pipelines with GitHub actions.
- Created a solution architecture document as per the requirements of the project.

## Internship

**September 2021- June 2022 | Deloitte, Bangalore**

### Key Result Areas:

- Developed applications that incorporate proper error managing and a retry mechanism, ensured delivery guarantee for near real-time calls.
- Mulesoft certified developer training. Worked on POCs and internal use cases to gain hands-on experience on real time projects.
- Tested software applications prior to release and identified issues requiring resolution.
- Attended and participated in brainstorming sessions with team members.

## Projects

**NTT Data, Bengaluru**

### Key Result Areas:

- Managed system, process and experience APIs, including their functionalities end-to-end.
- Identified critical bugs and promptly resolved them.
- Played a crucial role in designing application flows during the development process.
- Developed Process APIs tailored to specific application requirements.
- Implemented API-led connectivity architecture.
- Regulated exceptions & generated error messages in compliance with established standards.
- Worked on various third party systems for Integration- **Salesforce, Netsuite, Zendesk, TotalRecall Database.**
- Completed the tasks and deliver results timely.
- Prepared APIs from scratch & ensured high stability in the production environment.
- Worked on monitoring APIs in the production environment.
- Monitored API performance for optimal functionality.

## Personal Details

- **Date of Birth:** 26<sup>th</sup> June, 2000
- **Languages Known:** English, Kannada & Hindi
- **Location:** Bangalore