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EDUCATION

Year	Degree	Institute	CGPA/%
2021 - 23	Master's of Business Administration	Himachal Pradesh University	7.5 CGPA
2018 - 21	Bachelors of Business Administration	Amritsar Group of Colleges	8.13 CGPA

PROFESSIONAL EXPERIENCE

AARK Global Inc, Jammu	June 2023-Present
<ul style="list-style-type: none">• Collaborated with cross-functional teams to gather requirements and design tailored Salesforce features.• Enhanced system efficiency by optimizing workflows and automating processes.• Implemented Sales cloud for automating business processes.• Managed profiles and users.• Performed data migration using Data Loader.• Designed custom objects and fields to meet specific business needs.• Collaborated with stakeholders for continuous Salesforce improvement.	

INTERNSHIP and TRAINING

Medtoureasy (Remote)	Jan 2023 - Feb 2023
<ul style="list-style-type: none">• Interned at MedTourEasy, focusing on Business Analytics.• Collaborated with mentors to meet project goals.• Presented insights for actionable recommendations.• Enhanced skills in data analysis and problem-solving.	

CERTIFICATIONS

<ul style="list-style-type: none">• Salesforce Sales Cloud Consultant• Salesforce Administrator• Salesforce Associate• Salesforce Platform App Builder

SKILLS

<ul style="list-style-type: none">• Salesforce Administration: Sales Cloud, Service Cloud, Community Cloud.• Salesforce Development: Apex, Trigger• Flows• Data Management
