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| **A person sitting at a desk  Description automatically generated with medium confidence Saravanan Devadass**  Technical Manager  6361456998 | [sarandd@gmail.com](mailto:sarandd@gmail.com)          **Certifications**   * PD1 Salesforce Certified * MuleSoft Certified Developer * Sun Certified Java Programmer for the Java 2 (85%) * Sun Certified Web Component Developer (85%) * ITIL V3 (91%) * Veeva CRM Certified.   **Skills**   * Mulesoft * Salesforce * ETL, Informatica cloud (IICS) * J2EE * Unix, XML * Oracle, SQL Server * Data Modeling * Data Analysis * Project Management * Change Management * Problem Solving   **Qualification**  **B. Com, APTECH Diploma 1 Year course at Dindigul.**  **CAREER Highlights**   * Technical Manager in IQVIA from Feb 2020 to till date. * Technical Lead in Indecomm global Services – from Feb 2015 to Feb 2020. * Technical Manager in Capgemini Consultancy P Ltd, Bangalore, India – from Dec 2003 – Feb 2015 * Have worked in UK for 2 years 2011 to 2012. * Have visited to US on Business Visa multiple times. * Passport Number: S8113781 * Expiry Date: 06-Jan-2029 | Accomplished servant-leader capable of delivering large-scale software and salesforce projects on time and on budget by effectively collaborating, facilitating, leading, and coaching Scrum teams.  Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgment to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments.  **Profile Summary**   * Having 18+ years of experience in Rich and varied experience in planning strategic operations, new project initiation, planning, execution, and management. * Having 4 years of experience in Mulesoft. * Having 5+ years of experience in Salesforce & Informatica cloud (IICS). * Having 9+ years of experience in J2EE. * 9 years of experience in designing, developing, and delivering application solutions for enterprise level development and integration projects. * Real time and batch integration experience with Salesforce and SAP * 4+ years hands-on development and administration experience with Mulesoft ecosystem and possess advanced applied knowledge in using all building blocks of Any point platform * Successfully completed 12 projects in Mulesoft, Informatica cloud and Salesforce past 7 years for the clients such as Boston Scentific, Astrazeneca, Urovant, Novartis, Novo Nordisk, Amgen, Beigene and Teva etc. * Experience Leading Anypoint Platform strategy & implementations that help build an application network using API-led connectivity and ensure a quality solution. * Proficient at defining MuleSoft Architecture, Establishing Business Groups, Creating CloudHub/on-prem environments, including VPC design, VPN configurations, DLB setting up, Roles and User Access, and Single Sign-on. * Analyzing and designing Integration and Interoperability domain architecture to meet the information technology and business requirements. * Design reusable assets, components, standards, frameworks, and processes to support and facilitate API and integration projects * Demonstrable experience in using Mulesoft for integration with Salesforce * Expert with API technology including (REST, JSON, XML, Web Security, API Management, Public/Private APIs) * Strong experience with MuleSoft cloudhub/AnyPoint Platform with proven experience architecting, designing, implementing enterprise services, and platform operations. * Experience in using interface application services by utilizing connectors, components, transformers, filters, flow control, message routing, ActiveMQ, JMS and Error handling. * RAML specifications/build experience with Mule soft utilizing Mule features. * Extensive hands-on experience in designing/ Implementing/Publishing APIs into Anypoint exchange * Experience in Integrating Mulesoft API promotion/ deployment process with GitLab. * Hands-on experience with Mulesoft expression language * Understanding of Development Methodologies Responsibilities Interpreting requirements to develop Mule services integrations with adherence to development integration and in practicing * MuleSoft architectural best practices Developing Restful APIs with RAML using MuleSoft and with MuleSoft Anypoint Platform for APIs and API Manager. * Building APIs using RAML in Mule and consuming REST and SOAP based Services. * Data Integration- writing ETL interfaces capable of pulling the data from various source systems and moving it into the Data Hub/Data Warehouse according to the business needs. * Having Daily stand-ups, Sprint Planning, Story grooming, retrospective meetings, and sprint team tracking. * Work with product owners and stakeholders to handle backlogs and new requests. * Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment. * Facilitating discussion, decision making, and conflict resolution. Assisting with internal and external communication, improving transparency, and radiating information. * Supporting and educating the Product Owner, especially on grooming and maintaining the product backlog. * Providing all support to the team using a servant leadership style whenever possible and leading by example. * Reporting out of JIRA for various sprint/burndown or release burndown charts and prepared executive report out of JIRA reports. Risk identifying and reporting, and resolution.   **PROJECT DESCRIPTION: -**  Project Name   : Engage Compliance (Pharma) [Feb-2020 till present]  Company          : IQVIA  Technologies    : Mulesoft, SalesForce  Role                 : Technical Manager  Location           : IQVIA, Bangalore  **Description:**  BSc is a pharmaceuticals company which organizes the meet with medical practitioner with medical company on new drug which is introduced in the market. Engage is also a Web application which can be used by the planner and the Manager. A representative will create a program on a product and follow the steps like adding Speaker, Participants, Location of the program, Start date, Expenses etc. Once the program is completed payments will be made and program is financially closed.  Roles:   * Developed the integration workflows using a Mule3 and Mule 4. * Designing RAML, Publishing API into exchange, client application, dataweave. * Good experience of credential vaults, for securing API using property placeholder. * Worked on various connectors such as HTTP, File, SMTP, SFTP, Database and used scatter gather for parallel processing. * Experience in Mule Soft Any Point API platform on designing and implementing Mule API’s. * Deployed project on cloud hub. * Worked on MuleSoft to build API for data integration to Salesforce Cloud.   Project Name    : AHM [Jan-2016 to Jan 2020]  Company          : IQVIA, Indecomm Global services  Technologies    : Informatica cloud IICS, Mulesoft & Salesforce  Role                 : Technical Lead  Location           : IQVIA, Bangalore  Software/Tools/Database – IICS, Mulesoft, Salesforce, Apex, Git Lab, VS Code.  It is a SAAS provider for various medical companies in US. Centrist Connect and Direct deployed in medical companies brings together the entire medico-pharmaceutical event management on a single platform by providing seamless connectivity and rich experience to all the personnel involved. The scope of the projects includes application development and packaged software in salesforce to be made available through app exchange and implemented/deployed for different medical companies to cater the needs in managing HCP, conducting seminars, clinical trials and providing mobile application services to Sales reps over iPad using Salesforce1 and Lightning Experience.  Responsibilities:   * Design of flow and technical analysis of business needs/scenarios. * Interactions with functional users for requirement analysis. * Versatile from daily operations, troubleshooting, ETL design, Salesforce classic and lightning and Mulesoft Development. * Data extraction and Transforming data from various sources like Oracle and Flat files and XML files and load data into Salesforce using IICS . * Developed complex mappings in Informatica cloud to provide outbound extracts from Salesforce Objects. * Designing jobs using various stages like Join, Merge, Lookup, Remove duplicates, Lookup, Aggregator, Update strategy transformations etc. * Good knowledge in identifying performance bottlenecks and also in tuning the Mappings and Mapping Tasks. * Good knowledge in designing audit / logging data for capturing operational metrics (runtime failures, record counts) and integrating with ETL flows for auto recovery, restart ability from point of failure. * Parameterized the mappings and used re-usable transformations to increase the re-usability. |